"Easy to use and the functionality you need"

CUSTOMER
ATEA

BACKGROUND
Atea ASA, is a Nordic IT infrastructure company. It's headquarters is located in Oslo, Norway. The company sells, installs, and supports products from Citrix, VMware, Apple, Cisco, HP, Microsoft, Lenovo, IBM, Readdle and others. Andrejs work in the unit of Development and operations of Group IT integrations which are responsible for planning of integrations for the whole of the ATEA Group. "We elaborate common standards for how any integrations should be requested, developed, amended, deployed, monitored and operated. Only in the BizTalk 2013 integration platform, Atea handles 15-20 million transactions per month excluding transaction taking place on other (API) platforms, excluding other Atea integrations."

ANDREJS SKITECKIS
Head of Integration Services at Atea Group IT

INTEGRATION PLATFORMS USED
Biztalk and iCore

The functionality you need

"We are using Nodinite to monitor and log all BizTalk integrations. A lot of transaction data is stored, and the self-service is used extensively.

Saving time and easy to use

"By using the Nodinite self-service function we are saving the IT group many hours since it allows us to search and find transactions by ourselves without having to make a request to the central IT group. We have a couple of log views configured where we for instance can look for specific orders.

Facilitates identification of problems and trend analysis

"As a manager Andrejs really likes the grouping feature of logging. It makes it easy to generate reports e.g. per integration, per timeperiod (day, week, month, etc). The report could typically include number of faults, type.

"It easy to see trends, identify problems and implement solutions before any problems occur. The reports become an important input for planning actions that will prevent problems in the future.

A smooth system with alerts for certain events

"The monitoring functions gives alerts for certain events that ATEA has set triggers for. The alerts/alarms generate emails to defined email distribution groups, urging them to take necessary actions. ATEA plans to use "Webhooks" to generate troubletickets handled in the normal ticket flow which will further improve efficiency.

Scaling up the usage

"ATEA plans to increase the usage of Nodinite™ to all integrations and other services throughout the entire ATEA group.

ALWAYS AWARE

THE NODE THAT UNITES YOUR SYSTEMS

With Nodinite you can streamline your business, gain control over information that is critical for your business and, maybe foremost, rest assured in your everyday life

One product with many opportunities

- Documentation
- Logging
- Monitoring

Our product was developed with the purpose to centralize all types of logging, monitoring and documentation of integration platforms. Today our purpose has been achieved. What you have been using several products to accomplish is now possible with only one product: Nodinite. Using our product saves your organization time and money and lets you focus on your core business.

nodinite.com

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